

FILE IN E-01933 A-05-0650



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM 2006 AUG 30 A 9 43

47co

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2006 - 54872

Date: 8/28/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Don & Vera Jennings

Account Name: Don & Vera Jennings

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85713

is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received letter dated 8-25-06:

Attn: Commissioners:

We do not think TEP needs to increase their fees to their customers. According to the article in the AZ Daily Star on Sat. August 19th TEP spokesman Joe Salkowski said "TEP average retail price for electricity to residential customers is 9.1 cents per kilowatt hour". According to the Energy Information Adm of the U.S. Dept. of Energy the national average is 8.87 cents per kilowatt hour. We live on the west side of Tucson in Tucson Estates. Everytime the wind blows, out goes the electricity. So we think the service we get is not acceptable for a raise. Some times it is off for a few minutes and other times for hours.

Sincerely,

Don and Vera Jennings

Arizona Corporation Commission
DOCKETED

AUG 30 2006

End of Complaint

Utilities' Response:

DOCKETED BY	NR
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Investigator's Comments and Disposition:

8-28 I called the customer and acknowledged their letter and advised that their comments would be noted for the record in this matter re the "rate increase". I also asked if she had called TEP about her outages. She replied she had not since they moved to their residence in 1990's. I suggested that she contact TEP whenever they had an outage and address her concerns. If not resolved, and needed assistance, I provided my name and tel by which she could call me back. She agreed.

E-mailed John La Porta in CONS Phx Office @ 4:53pm to have this OPINION docketed against Docket # E-01933A-05-0650. File closed.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 8/28/2006

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